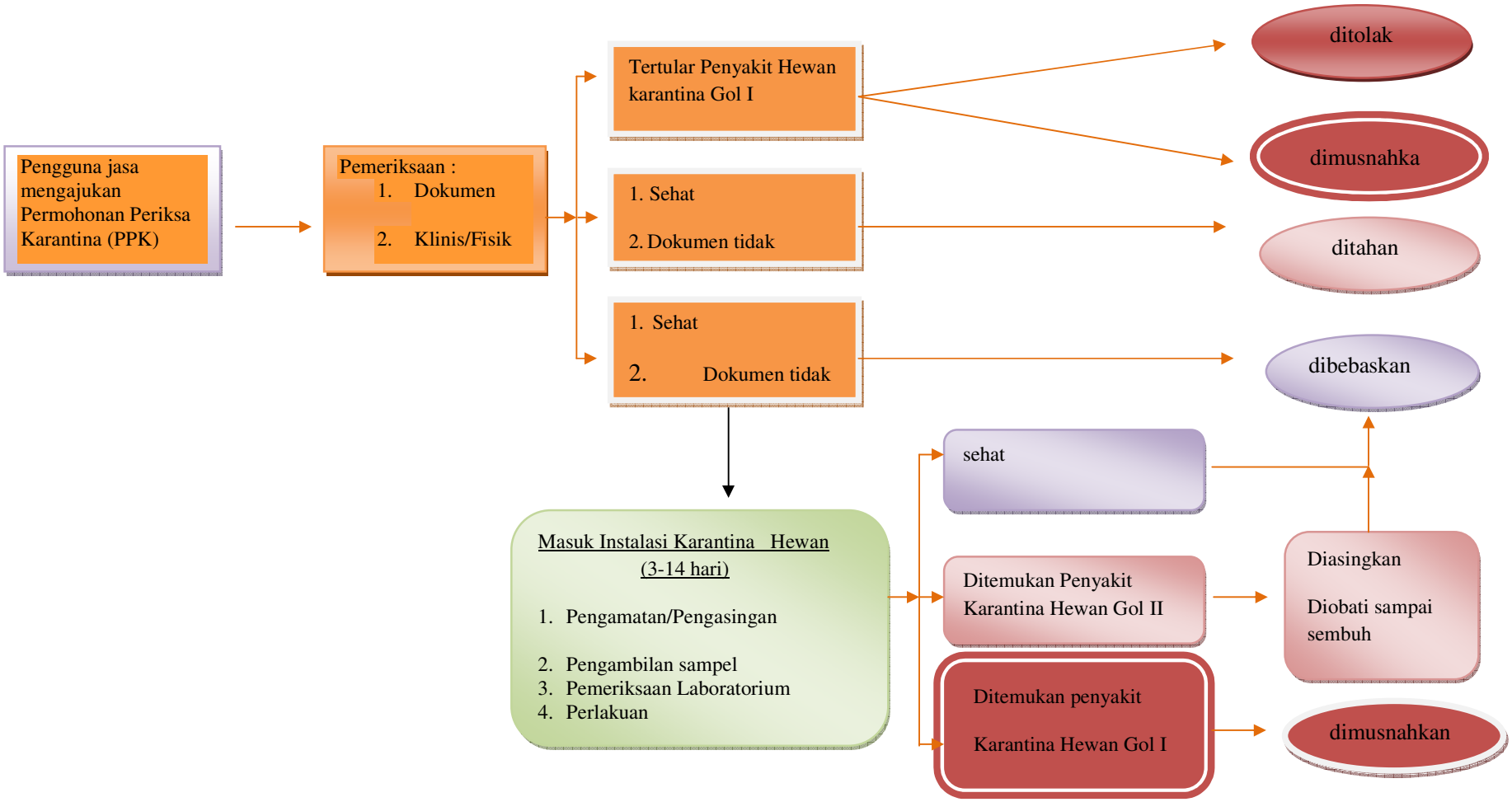PROSEDUR PELAYANAN KARANTINA HEWAN